

# Service Technician of the Year



This year it could be one of YOUR very own to be named...

**THE BEST SERVICE TECH IN THE WORLD!**

**GRAND PRIZE: \$1,000**

**SECOND PLACE PRIZE: \$500**

**Winners are announced at the annual  
PSAI Convention & Trade Show**

**Nominate your company's best service technician today!**



## Application Guidelines for the Portable Sanitation Association International Service Technician of the Year Award

**Deadline for applications:** [September 7, 2012](#)

The process of determining and selecting an individual from your company for consideration is an opportunity that you will not want to miss!

- Bring the feeling of accomplishment and success to your top performers.
- Give your technicians something to work towards, encouraging healthy competition within your organization.
- Can encourage an increase in safety awareness and productivity.
- Fosters the value in measuring, monitoring, and reporting employee performance.
- Boost morale by even the simple submission and possibility of being voted as **“ONE OF THE BEST SERVICE TECHS IN THE WORLD”**.
- Provide the opportunity for an alternative monetary benefit that is performance based.

Selection of the Service Technician of the Year Award by the PSAI Image and Education Committee will be based on the assessments of the following five areas:

- A. General Role and Quality Assurance
- B. Internal and External Customer Service
- C. Safety
- D. Cooperation and Compliance with Employer/Industry Waste-hauling Guidelines
- E. Concern for Company Equipment

### Applicant Awards and Personal Benefits:

**First Place winner receives a check for \$1,000.** In addition, the PSAI will provide the first place winner: FREE Convention & Trade Show registration, FREE ticket to the Friday night special event, and FREE hotel room for 4 nights stay. (*Airfare not included in award package*)

**Second Place winner receives a check for \$500.**

### Guidelines and Requirements:

- Applications submitted after the deadline date will not be considered.
- The company must be a PSAI Member company in good standing to participate.
- Applicant must have current PSAI Health & Safety Certified Worker status.
- ANY applicant, including 2<sup>nd</sup> Place winners and previous submittals qualify and are encouraged to submit an application.
- Previous 1<sup>st</sup> Place PSAI Service Technician winners do not qualify.



## PSAI Service Technician of the Year Application

Applicant Name:

Company Name:

Submitted By:

Date Submitted:

Years of Service:

Business  
Phone:

**PLEASE PRINT ALL INFORMATION LEGIBLY**

### A. General Role and Quality Assurance

1. Indicate the approximate time spent weekly for each of the following:

	% P&D	% Route	% Specials
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2. Does the applicant maintain the service schedule as prescribed on a regular basis?  Yes  No

3. Outline special training, skills, or qualifications. Examples: Bilingual, Special Equipment Certifications, Special Event Lead, etc.

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4. Restroom Service Quality: Describe the level of applicant's service quality compared to peers and how you measure quality.

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5. Efficiency: Describe how they complete their work efficiently and give overview of company expectations.

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6. Accuracy: Explain how they perform on paperwork, communication, unit placement and/or service accuracy.

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7. Describe the applicant's dependability regarding attendance record and tardiness.

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8. Has the applicant been unable to work in their position as a service technician for any reason in the past year?

Yes  No \_\_\_\_\_ Number of days unable to work

9. Give examples of how this applicant takes initiative.

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**B. Internal and External Customer Service**

1. Does the applicant contribute to positive customer relations and/or sales?  Yes  No
2. Describe how the applicant demonstrates a positive attitude with dispatch, with management, with customers.  
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\_\_\_\_\_  
\_\_\_\_\_
3. Attach any documentation reflecting sales or customer service performance.
4. Attach any testimonials, press materials, or awards reflecting the applicant's positive customer service.

**C. Safety**

1. Indicate the date of the last at fault motor vehicle accident:  
(If not recent, please report as far back as you are aware) 

Month	Day	Year
2. Attach a current copy of the applicant's DMV record. 

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 Applicant's Initials Verifies Consent to Release
3. Attach testimonials regarding the applicant's safety awareness and/ or positive driving experiences.
4. Attach copies of press-oriented or award materials referencing the applicant's safety awareness, driving experience and training.

**D. Cooperation and Compliance with Employer/Industry Waste-hauling Guidelines**

1. Does the applicant maintain proper disposal documentation?  Yes  No
2. Attach a copy of the applicant's PSAI Health & Safety Certified Worker certificate.

**E. Concern for Company Equipment**

1. Does the applicant show a respect for company equipment?  Yes  No
2. Does the applicant perform any maintenance tasks required?  Yes  No
3. Describe or attach employer's testimonial that shows maintenance issues have been addressed and documented.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
4. Has this individual received a PSAI Service Tech of the Year Award in the past?  Yes  No

**SEND NOMINATION PACKAGE TO:**  
Portable Sanitation Association International  
Service Tech Award  
7800 Metro Parkway - Suite 104  
Bloomington, MN 55425 U.S.A.